

Svenn Derrick CCNA, MCSE, RSA CSE, CCA, ASE.

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P E R S O N A L I N F O R M A T I O N

MARITAL STATUS: Single NATIONALITY: British DATE OF BIRTH: 10/03/1967

F U N C T I O N A L S U M M A R Y

Enthusiastic, hardworking, determined, motivated, flexible and adaptable, with good communication skills. Reliable, honest, self-disciplined with self imposed high standards, punctual and very committed, who works well under pressure. Has a good sense of humour and ability to get on well with both peers and contemporaries. Has the ability to work unsupervised and on own initiative or as a contributing member of a team. Shoulders responsibility well, and enjoys the day to day challenges of work.

I T S K I L L S

Cisco Certified Network Associate - Microsoft Certified Systems Engineer

(073/068/067/059/058/081) - RSA SecurID Certified System Engineer - Citrix Certified Administrator

- Compaq Accredited Systems Engineer - Raptor Firewall Engineer

Supportable Software

- | | |
|--|--|
| ✍ RSA SecurID/ACE Server 4.x/ACE Agents | ✍ Raptor Firewall & Power VPN 6.5 |
| ✍ Microsoft Windows 2000 Adv Server/Server/Pro | ✍ Cisco Switches & Routers |
| ✍ Microsoft Back Office 2.5/4/4.5 | ✍ Microsoft Windows NT 4 Workstation/Server |
| ✍ Microsoft Small Business Server 4/4.5 | ✍ Microsoft Exchange 4/5/5.5/2000 |
| ✍ Citrix MetaFrame 1.8 (NT4/2000) | ✍ Microsoft Windows NT4 Terminal Server |
| ✍ Microsoft Windows DOS 6.2+/3.1/3.11/95/98 | ✍ FrontPage 98/2000 |
| ✍ Microsoft Outlook 97/98/2000 | ✍ Microsoft Office 4.3/95/97/2000 Premium |
| ✍ RAS/Dial up Networking/TCP/IP configuration | ✍ Microsoft IIS 4.0/5 |
| ✍ Microsoft Internet Explorer 4/5.x | ✍ Microsoft Outlook Express 4/5 |
| ✍ Microsoft Project 98/2000 | ✍ Visio 4/5/2000 Professional |
| ✍ ArcServe 6.x/2000 | ✍ PC Anywhere32 - VNC |
| ✍ Various Anti Virus/Trojan Software Packages | ✍ NMAP - SuperScan 3.0 |
| ✍ RightFAX 7.x | ✍ Zone Alarm Pro |
| ✍ Novell NetWare 3.12/4.11/5 | ✍ IBM Personal Communications |
| ✍ Rumba | ✍ Information Management System - NOSS/Profs |
| ✍ Corel Draw! 3/5/8 | ✍ Ghost – WinZip – PGP 6.x/7 |

Working Knowledge\Exposure of\to the following Software/Hardware

- | | |
|---|---|
| ✍ Microsoft SMS 2.0/ Microsoft SQL Server 6.5/7 | ✍ Snort |
| ✍ Mandrake Linux 7.x Red Hat Linux 5.2/6.x/7 | ✍ Intel Print Servers/Hubs/Routers/Switches |

Hardware

- | | |
|--|---|
| ✍ Server/PC hardware configure/repair/installation | ✍ Dell and Compaq Servers/Desktops/Laptops |
| ✍ Intel Print Servers/Hubs/Routers/Switches | ✍ Modems Internal/External |
| ✍ Network cards/Hubs/LAN/WAN infrastructure | ✍ Hewlett Packard LaserJet and DeskJet printers |

E M P L O Y M E N T

Data, Video & Voice Solutions Limited

Manchester

March 2000 – To Present

Technical Consultant

Employed as a Technical Consultant – dealing with all aspects of Presales and On Site Support and Security for Information Technology hardware, software, communications equipment and their configuration and installation. Also Internal Systems Manager, responsible for all internal systems company wide.

Alpha Business Computers Ltd

Stockport

June 1999- - March 2000

Support Technician

Employed as a Support Technician – Field Service Engineering, dealing with all aspects of on site support for Information Technology hardware, software, communications equipment and their configuration and installation. Responsible for On site surveys and installations for ongoing Projects.

Granada Entertainment/Studios

Manchester City Centre

February 1999- - June 1999

Systems Support

Employed as Systems Support Analyst – responsible for supporting all IT functions within the Granada Entertainment, Studio Tours, and all Health and Fitness Clubs – 70 plus sites. Dealing with 1st, 2nd line support and Desk side support. Supporting DOS6.2+/Win3.x/Win95 Clients on NetWare 3.12/4.11/5 and NT4.0, LAN and WAN support. New builds, installs and upgrades as well as Helpdesk support.

IBM (UK) Ltd,

Sale, Manchester

November 1996 – February 1999

Change Control Administrator

Employed as the Change Control Administrator for the Forte Change Control and Procurement Helpdesk, as part of the Forte Helpdesk. Responsible for the co-ordination and administration of all changes that had a business effect on Forte Information Technology.

Kalamazoo Computer Training Ltd Training For Work Course

May 1996 - September 1996

NVQ Level II/III Networking Computer Operation Services/Supervisor

Attended and passed the above courses and gained a great deal from those instructing and other course members to enhance own and their skills and abilities.

McKenzie, Knight & Partners Ltd

Manchester

March 1995 - November 1995

Company Secretary/Head of

Administration

Introduced the Administrative policy and structure, jointly introduced and developed sales aids and scripting, developed telemarketing and marketing of product. Completed Tax Returns, dealt with Inland Revenue Offices throughout the UK on behalf of clients.

M Pearson Group

Manchester

April 1994 - March 1995

Head of Administration, Salesperson.

Developed Administrative structures and implemented the policy. Developed auditing process with the Energy Consultant and Surveyors improving efficiency within Auditing department. Brokered Gas Contracts on a national level, with all the major gas companies.

HM Forces (MOD) Army - Royal Engineers

All over the world

October 1985 - March 1994

Lance Corporal.

E D U C A T I O N

Educated to 'O' Level and CSE grade (5 'O' Levels 4 CSE's)

City & Guilds Carpentry & Joinery - City & Guilds Basic Construction Skills

C O U R S E S & I N T E R E S T S

RSA SecurID Certification - Raptor Firewall & Power VPN 6.5

Compaq Systems Products Architecture/Systems Management/Windows NT Integration & Performance

Intel Fast Track Advanced Networking Labs & Design

Basic German Course - Reading - Calligraphy - Computing - Cinema - Writing - Theatre