



Harbour Lights with Smuggler's Ride Holiday Flats

How To Book Your Holiday:-

Four easy steps to take

1.Provisionally Book

Please telephone us on Truro (01872) 863537 or e-mail: tim@scillybilly.co.uk. We have an efficient answering service if the office is closed. Many of our guests book from year to year, so please ring to check availability. We can then make a provisional booking which we will hold for you for seven days. If the office is unmanned our answering service takes over. Please leave your name, contact telephone number and we will telephone you as soon as the office reopens. We accept advanced bookings up to 11 months in advance.

2.Deposit

Send us by first class post your booking form and deposit when you know that your flat is provisionally reserved. Our address in Truro is at the top of the booking form. On receipt of this we will write to you and confirm your reservation. For all flats please make deposit cheques payable to T.C. Clifford except for flat 4, payable to Mrs E.A.Clifford.

3.Travel

As soon as possible book your tickets for travel by sea or air to the islands. Please advise us of your approximate time of arrival as it really does help us. Your flat should be available from 13.00 onwards.

4.Cancellations and insurance

Please take out some form of insurance. Comprehensive and travel delay insurance. Try the Isles Of Scilly Travel Center Holiday Insurance on our links page.

When you book a holiday you are entering into a legally binding contract. If you have to cancel your holiday, you are still liable to pay the total amount for the holiday bet the due date. We will always do our best to relet the flat after a cancellation and if successful will refund the balance less £50 administration costs and less any shortfall figure if the holiday was let at a reduced rate. Cancellations must be advised by telephone and then confirmed in writing but the applicant still remains liable for payment of the full amount of the letting fee. Failure to make such a payment will be treated as a breach of contract. This does not affect your statutory rights.

We strongly recommend that you take out insurance against ; cancellation of your holiday, and perhaps include a travel delay. Being a group of islands some 28 miles out from Lands End, we are at the mercy of the weather and this can sometimes cause delays.